



# *net*sys

*Networking your world*

**NV-320SE**

**VDSL2 LAN Extender with PoE**

**USER'S MANUAL**



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## **Foreword: VDSL2 solution**

Attention:

**Be sure to read this manual carefully before using this product. Especially Legal Disclaimer, Statement of Conditions and Safety Warnings.**

NV-320SE is a low cost 2 Giga LAN extender with PoE, compliant with G.993.2 VDSL2 standard and providing up to 160Mbps symmetric using only a single copper wire pair. specially designed for a LAN-to-LAN extension with PoE and supporting both symmetrical and asymmetrical transmission at up to 160/160Mbps up to 300 meters and 5 / 1Mbps up to 3000 meters, this is a perfect solution to extend LAN with PoE for IP Surveillance or PoE powered devices at any location outside of the 100 meters reach.

### **Caution:**

The NV-320SE is for **indoor** applications only. This product does not have waterproof protection, please do not use it in outdoor applications.

## **Safety Warnings**

For your safety, be sure to read and follow all warning notices and instructions before using the device.

- ◆ **DO NOT** open the device or unit. Opening or removing the cover may expose you to dangerous high voltage points or other risks. ONLY qualified service personnel can service the device. Please contact your vendor for further information.
- ◆ **Use ONLY** the dedicated power supply for your device. Connect the power to the right supply voltage (110V AC used for North America and 230V AC used for Europe. NV-320SE supports 54 VDC power input.
- ◆ **Place** connecting cables carefully so that no one will step on them or stumble over them. DO NOT allow anything to rest on the power cord and do NOT locate the product where anyone can work on the power cord.
- ◆ **DO NOT** install nor use your device during a thunderstorm. There may be a remote risk of electric shock from lightning.
- ◆ **DO NOT** expose your device to dampness, dust or corrosive liquids.
- ◆ **DO NOT** use this product near water, for example, in a wet basement or near a swimming pool.
- ◆ **Connect ONLY** suitable accessories to the device.
- ◆ **Make sure** to connect the cables to the correct ports.
- ◆ **DO NOT** obstruct the device ventilation slots, as insufficient air flow may harm your device.
- ◆ **DO NOT** place items on the device.
- ◆ **DO NOT** use the device for outdoor applications directly, and make sure all the connections are indoors or have waterproof protection place.
- ◆ **Be careful** when unplugging the power, because it may produce sparks.
- ◆ **Keep** the device and all its parts and accessories out of the reach of children.
- ◆ **Clean** the device using soft and dry cloth rather than liquid or atomizers. Power off the equipment before cleaning it.
- ◆ This product is **recyclable**. Dispose of it properly.

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## **Chapter 1. Unpacking Information**

### **1.1 Check List**

Carefully unpack the package and check its contents against the checklist.

#### **Package Contents:**

		
1 x NV-320SE	1 x QR code for user's manual hyperlink.	Accessory: 4 x Rubber Feet, 1 x DC54V / 1.66A Desktop Adapter, 1x AC Power cord

#### **Notes:**

1. Please inform your dealer at once of any missing or damaged parts. If possible, keep the carton including the original packing materials. Use them to repack the unit in case there is a need to return for repair
2. If the product has any issues, please contact your local vendor.
3. Do not use sub-standard power supply. Before connecting the power supply to the device, be sure to check compliance with specifications. The NV-320SE supports DC54V / 1.66A power input.
4. The power supply included in the package is commercial grade. Do not use industrial-grade applications.
5. If you would like to use the telephone, please buy a suitable external splitter and install it on the line port.
6. Please look for the QR code on the bottom of the product, the user can launch the QR code scanning program to scan and download the user's manual electronic format file. Above QR code icon is for reference.

## **Chapter 2. Installing the Bridge**

### **2.1 Hardware Installation**

This chapter describes how to install the bridge and establish the network connections. The NV-320SE may be installed on any level surface (e.g. a table or shelf or rail). However, please take note of the following minimum site requirements before one begins.

### **2.2 Pre-installation Requirements**

Before you start the actual hardware installation, make sure you can provide the right operating environment, including power requirements, sufficient physical space, and proximity to other network devices that are to be connected.

If you experience any error or problem, please be sure, Netsys will care for you and the problem. Please contact your local dealer for support. If you are told to send the device for RMA and repair, ALWAYS ship the whole device with power supplies.

Verify the following installation requirements:

- Power requirements: **DC 54V power.**
- The bridge should be located in a cool dry place, with at least **10cm/4in** of space at the front and back for ventilation.
- Place the bridge away from direct sunlight, heat sources, or areas with a high amount of electromagnetic interference.
- Check if the network cables and connectors needed for installation are available.
- Do not install phone lines strapped together with AC power lines, or telephone office line with voice signal.
- Avoid installing this device with radio amplifying station nearby or transformer station nearby.



## **2.3 General Rules**

Before making any connections to the bridge, please note the following rules:

- Ethernet Port (RJ-45)**

All network connections to the bridge Ethernet port must be made using Category 5a UTP/STP or above for 1Gbps, Category 5 UTP/STP or above for 100Mbps, Category 3, 4 UTP for 10Mbps.

No more than 100 meters of cabling may be used between the MUX or Switch and an end node.

- VDSL2 Port (RJ-11)**

All network connections to the RJ-11port must use **24~26** gauge with **twisted pair** phone wiring.

We **do not recommend** the use of the telephone line 28 gauge or above.

The RJ-11 connectors have six positions, two of which are wired. The router uses the center of two pins. The pin out assignment for these connectors is presented below.

Please note that the line port is without polarity, therefore users can reverse the two wires of the phone cable when installed.

RJ-11 Pin out Assignments

Pin#	MNEMONIC	FUNCTION
1	NC	Unused
2	NC	Unused
3	DSL	Used
4	DSL	Used
5	NC	Unused
6	NC	Unused_

- **External Splitter**

Our devices support both ISDN interfaces U(2w) and S/T(4w). When using an external splitter, make sure that you are using one that is compatible with the interface you want to use.

## **2.4 Connecting the Bridge**

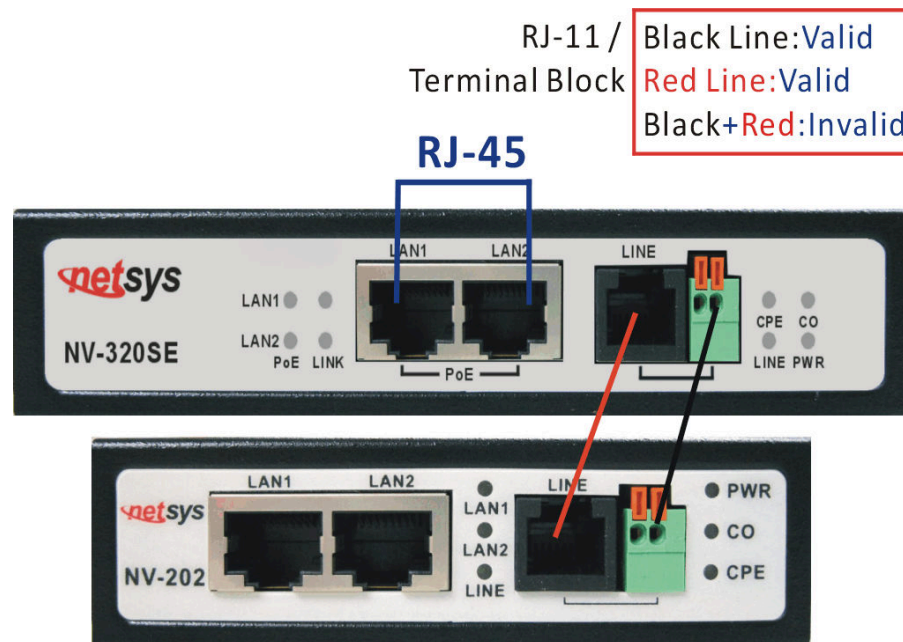
The bridge has two Ethernet ports which support connection to Ethernet operation and PoE function. The devices attached to these ports must support auto-negotiation or 10Base-T or 100Base-TX unless they always operate at half duplex. NV-320SE fast Ethernet port is used to connect to external power splitter (PoE) or build in power splitter of networking devices such as IP CAM, VOIP, wireless AP, sensor scanner or other power splitter (PD side) more than 30W.

### **Notes:**

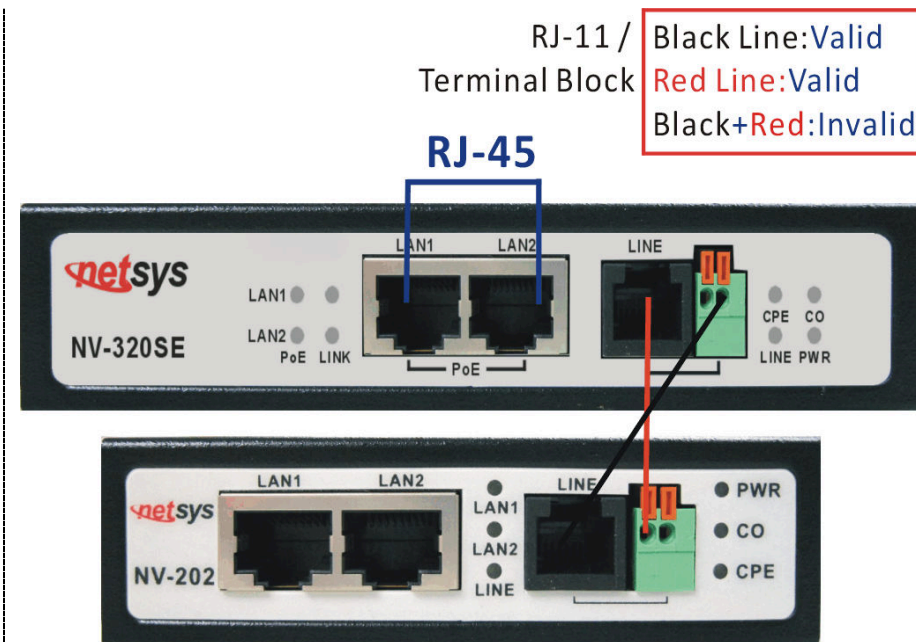
1. The RJ11 Line port is used to connect the telephone that is connected to VDSL2 CO and CPE bridge (Point-to-point solution).
2. The Slave device (CPE) must be connected to the Master device (CO) through the telephone wire. The Slave cannot be connected to another Slave, and the Master cannot be connected to another Master. Please confirm the **DIP switch status** before the link is established.

## **2.5 Connecting LINE Combo Port**

- ◆ Line port supports RJ11 or Terminal block combo port: It is used to connect from NV-202/NV-500/NV-320SE (CO side) to NV-202/NV-500/NV-320SE (CPE side) over single pair phone cable. Take note that the NV-320SE line port cannot be used at the same time. Either RJ-11 port is connected or terminal block is connected using straight connection (Figure 2.4) or cross-over connection (Figure 2.5)



**Figure 2.4 NV-320SE line ports straight connection**



**Figure 2.5 NV-320SE line ports crossover connection**

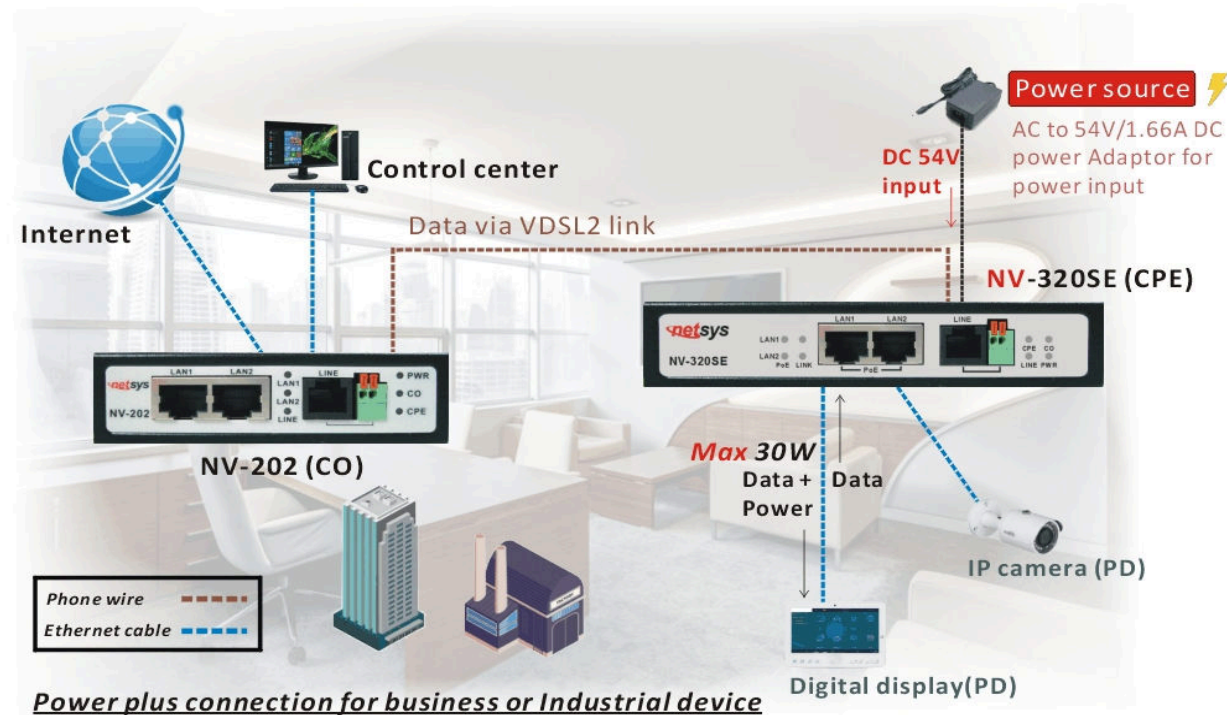
- ◆ When inserting a RJ-11 plug, make sure the tab on the plug clicks into position to ensure that it is properly seated.
- ◆ **Do not** plug an RJ-11 phone jack connector into the Ethernet port (RJ-45 port). This may damage the bridge. Instead, use only twisted-pair cables with RJ-45 connectors that conform to Ethernet standard.

**Notes:**

1. Be sure each twisted-pair cable (RJ-45 Ethernet cable) does not exceed 100 meters (333 feet).
2. We recommend using Category 5~7 UTP/STP cables for Cable bridged or Bridge connections to avoid any confusion or inconvenience in the future when you are attached to high bandwidth devices.
3. Use **24 ~ 26** gauge twisted pair phone wiring, we do not recommend 28 gauge or above.
4. Be sure the phone cable has been installed before NV-320SE is powered on.

## **2.6 VDSL2 bridge Application**

### **NV-320SE Application Diagram**



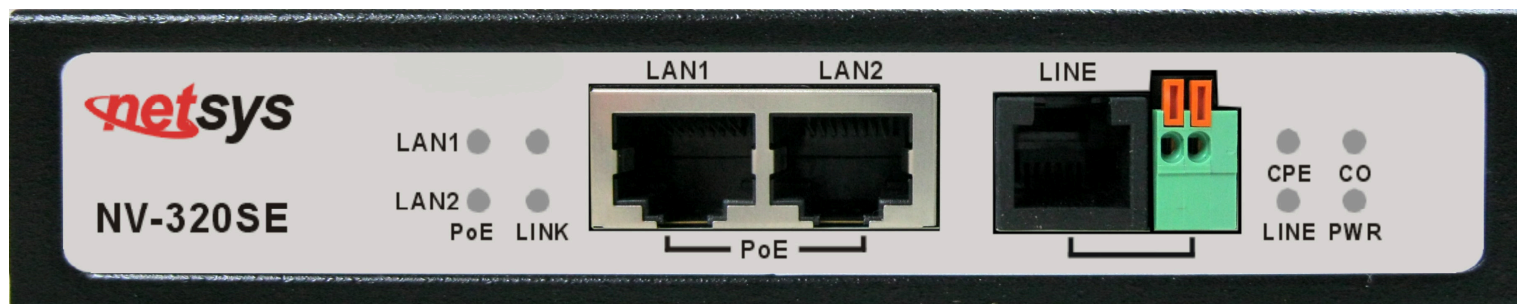
**Figure 2.6 NV-202 to NV-320SE point to point application diagram**

## Chapter 3. Hardware Description

This section describes the important parts of the bridge. It features the front panel and rear panel.

### 3.1 Front Panel

The front panel provides a simple interface monitoring of the bridge. (Figure 3.1)



**Figure 3.1 Front Panel**

**Tip:**

**At a quick glance of the front panel, it is easy to determine if it has Ethernet signal from its RJ-45 port and if there is vdsl line signal on RJ-11 port.**

And the table shows the description. (Table 3-1)

**Table 3-1** Description of the bridge front connectors

Connectors	Type	Description
LAN1 / LAN2	RJ-45	For connecting to an Ethernet equipped device.
Line (combo port)	RJ-11/Terminal Block	For connecting to VDSL2 bridge. ( <b>Do not</b> use RJ11 and Terminal Block at the same time.)

## 3.2 Front Indicators

The bridge has **Eight** LED indicators. The following Table shows the description. ([Table 3-2](#))

**Table 3-2** LED Indicators Description and Operation

LED	Color	Status	Descriptions
PWR (Power LED)	Green	On (Steady)	Lights to indicate that the VDSL2 bridge had power
		Off	The device is not ready or has malfunctioned.
LAN 1-2 (Ethernet LED)	Green	On (Steady)	The device has a good Ethernet connection.
		Blinking	The device is sending or receiving data.
		Off	The LAN is not connected.
PoE 1-2 (PoE LED)	Green	On (Steady)	The device has a good PoE connection.
		Blinking	The device is detected to a PoE device, but the power supply does not feed to the PD.
		Off	The device is not connected to a PD device yet.
CO (Local Side) (CO LED)	Green	On (Steady)	Indicate the VDSL2 bridge is running at <b>CO(Master)</b> mode.
CPE (Remote Side) (CPE LED)	Green	On (Steady)	Indicate the VDSL2 bridge is running at <b>CPE(Slave)</b> mode.
LINE (VDSL LINK LED)	Green	On (Steady)	The Internet or network connection is up.
		Blinking slowly	The CO device is an auto-detecting CPE device.
		Blinking fastly	1. The CO device has detected a CPE device and ready to connect. 2. The device is sending or receiving data.
		Off	The Internet or network connection is down or has malfunctioned.



### 3.3 Rear Panel

The following figure shows the rear panel. (Figure 3.3)

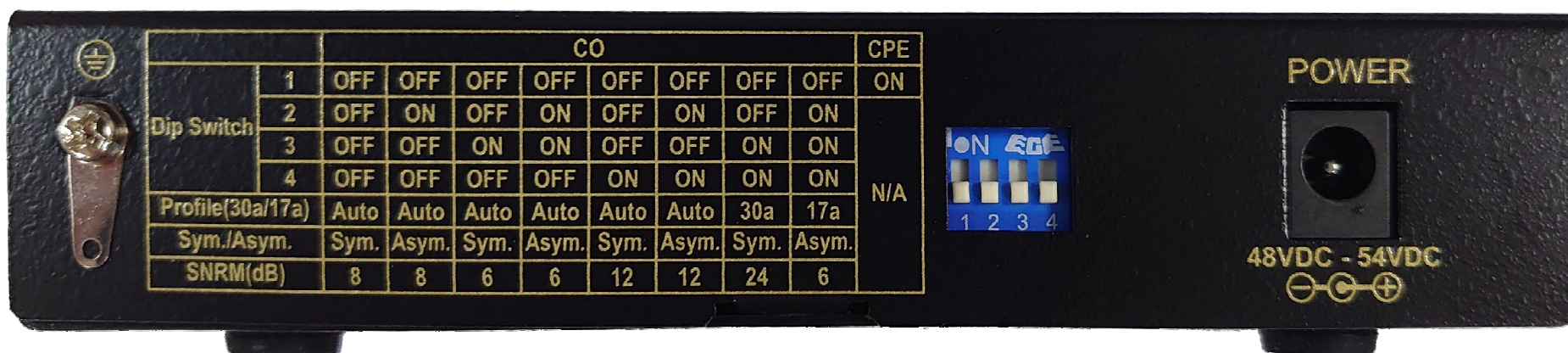



Figure 3.3 Rear Panel

And the table shows the description. (Table 3-3)

Table 3-3 Description of the bridge front connectors

Connectors	Type	Description
Power	DC Power Jack	External Power Adapter: Input: AC 100~240Volts/50~60Hz Output: DC 54V/1.66A
DIP Switch	4 Pins DIP Switch	Provide 4 selectable transmission modes.
Ground 	Ground terminal	Please connect the ground terminal to earth ground, in order to protect users and devices by lightning strike.

The following figure shows the DIP switch connection. By switching the transmission modes, you can obtain the best transmission mode to suit phone line quality or distance or connectivity. (Figure 3.3)



## **DSL Config Overview**

Below table clarify the settings of 9 different VDSL modes.

DIP Switch on rear panel				Config Mode	Description
PIN1	PIN2	PIN3	PIN4		
OFF	OFF	OFF	OFF	Sy-Auto I_8/2 (SNRM 8/8)	Symmetric Auto, Max. Interleave=8, Min.Inp=2, SNRM=8 (Default)
OFF	ON	OFF	OFF	NSy-Auto I_8/2 (SNRM 8/8)	Non symmetric Auto, Max. Interleave=8, Min.Inp=2, SNRM=8
OFF	OFF	ON	OFF	Sy-Auto I_8/2 (SNRM 6/6)	Symmetric Auto, Max. Interleave=8, Min.Inp=2, SNRM=6
OFF	ON	ON	OFF	NSy-Auto I_8/2 (SNRM 6/6)	Non symmetric Auto, Max. Interleave=8, Min.Inp=2, SNRM=6
OFF	OFF	OFF	ON	Sy-Auto G.INP_17/2/41 (SNRM 12/12)	Symmetric Auto, enable G.INP, enable re- transmission, SNRM=12
OFF	ON	OFF	ON	NSy-Auto G.INP_17/2/41 (SNRM 12/12)	non symmetric Auto, enable G.INP, enable re- transmission, SNRM=12
OFF	OFF	ON	ON	Sy-30a-D2.2M G.INP_17/2/41 (Rate 20/20) (SNRM 24/24)	Symmetric 30a, disable 0~2.2MHz, enable G.INP, enable re-transmission, Max. Line rate=20Mbps, SNRM=24
OFF	ON	ON	ON	Annex-A-17a-eu32_I-8/2 (SNRM 6/6)	17A Annex a Eu32, Max. Interleave=8, Min. Inp=2, SNRM=6
ON	NA	NA	NA	CPE Mode	Switching to Slave mode

## Appendix A: Cable Requirements

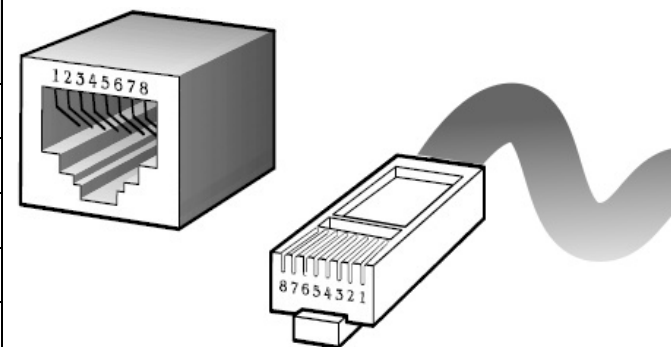
### A.1 Ethernet Cable

A CAT 3~7 UTP (unshielded twisted pair) cable is typically used to connect the Ethernet device to the Modem. A: 10/100TX cable often consists of four pairs of wires, two of which are used for transmission. The connector at the end of the 10/100TX cable is referred to as a RJ-45 connector and it consists of eight pins. The Ethernet standard uses pins 1, 2, 3 and 6 for data transmission purposes. ([Table A-1 10/100TX](#))

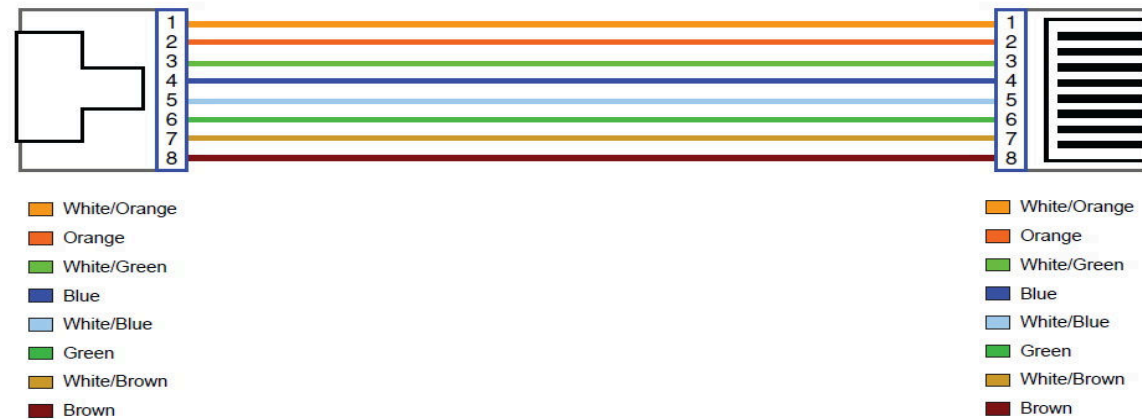
B: 1000TX cable often consists of four pairs of wires, all of which are used for transmission. The connector at the end of the 1000TX cable is referred to as a RJ-45 connector and it consists of eight pins. The Ethernet standard uses pins 1, 2, 3, 4, 5 and 6 for data transmission purposes. ([Table A-1 1000TX](#))

**Table A-1** RJ-45 Ethernet Connector Pin Assignments

PIN #	10/100TX		1000TX	
	Signal	Media Dependant interface	Signal	Media Dependant interface-cross
1	TX+	Transmit Data+	BI_DA+	Bi-directional pair A+
2	TX-	Transmit Data-	BI_DA-	Bi-directional pair A-
3	RX+	Receive Data+	BI_DB+	Bi-directional pair B+
4	POE+	+54vdc O/P	BI_DC+	Bi-directional pair C+ w/+54vdc
5	POE+	+54vdc O/P	BI_DC-	Bi-directional pair C- w/+54vdc
6	RX-	Receive Data-	BI_DB-	Bi-directional pair B-
7	POE-	POE Ground	BI_DD+	Bi-directional pair D+ w/ POE GND
8	POE-	POE Ground	BI_DD-	Bi-directional pair D- w/ POE GND



**Figure A-1** Standard RJ-45 plug/connector



**Figure A-2 Pin Assignments and Wiring for an RJ-45 Straight-Through Cable**



**Figure A-3 Pin Assignments and Wiring for an RJ-45 Crossover Cable**

## **Appendix B: Product Specification**

### **Key Features and Benefits:**

- ◆ Cost effective bridge function to connect two 10/100/1000 Base-T LANs with PoE
- ◆ Auto-detect IEEE 802.3af/at equipment
- ◆ Supports Mid-Span PoE mode
- ◆ Per POE port up to 30W
- ◆ Supports MTU (Jumbo frame) up to 2k bytes
- ◆ Compact size and DIN rail support
- ◆ Selectable CO and CPE mode via DIP switch
- ◆ Selectable 8 band plan via DIP switch
- ◆ Support line port RJ-11 / Terminal block combo
- ◆ Built in surge protector
- ◆ Supports DIN-Rail (Optional) installation
- ◆ Compact in size, easy installation
- ◆ Plug & Play
- ◆ Supports VLAN tag pass-through

**Product Specification:**

<b>LAN Interface:</b>	<p>Compliant with IEEE802.3 10 Base-T standard</p> <p>Compliant IEEE802.3u 100 Base-T standard</p> <p>Compliant IEEE802.3ab 1000 Base-T standard</p> <p>Compliant IEEE802.3af / at standard</p> <p>Connector: 2 x RJ-45 with PoE</p> <p>MTU: 2k bytes</p>
<b>VDSL2 Interface:</b>	<p>Comply with ITU-T G993.2</p> <p>Connector: RJ-11 / Terminal block / DMT Encoding / PTM Transmission</p> <p>On-board TDK surge arrestor (surge protection)</p>
<b>4-position DIP Switch:</b>	<p>Selectable CO or CPE mode</p> <p>Selectable 8 bands plan</p>
<b>LED Indicators:</b>	<p>1 x Power LED</p> <p>2 x Link/Active Status for Ethernet port</p> <p>2 x PoE Indicator LED</p> <p>1 x Link LED for VDSL2 line port</p> <p>1 x CO Mode indicator LED</p> <p>1 x CPE Mode indicator LED</p>
<b>Power Adapter:</b>	100-240Vac to 54Vdc switching power adapter
<b>Power Output:</b>	60W Maximum (per POE port 30W)
<b>Temperature:</b>	0°C ~ 50°C (32°F ~ 122°F) (Operating )

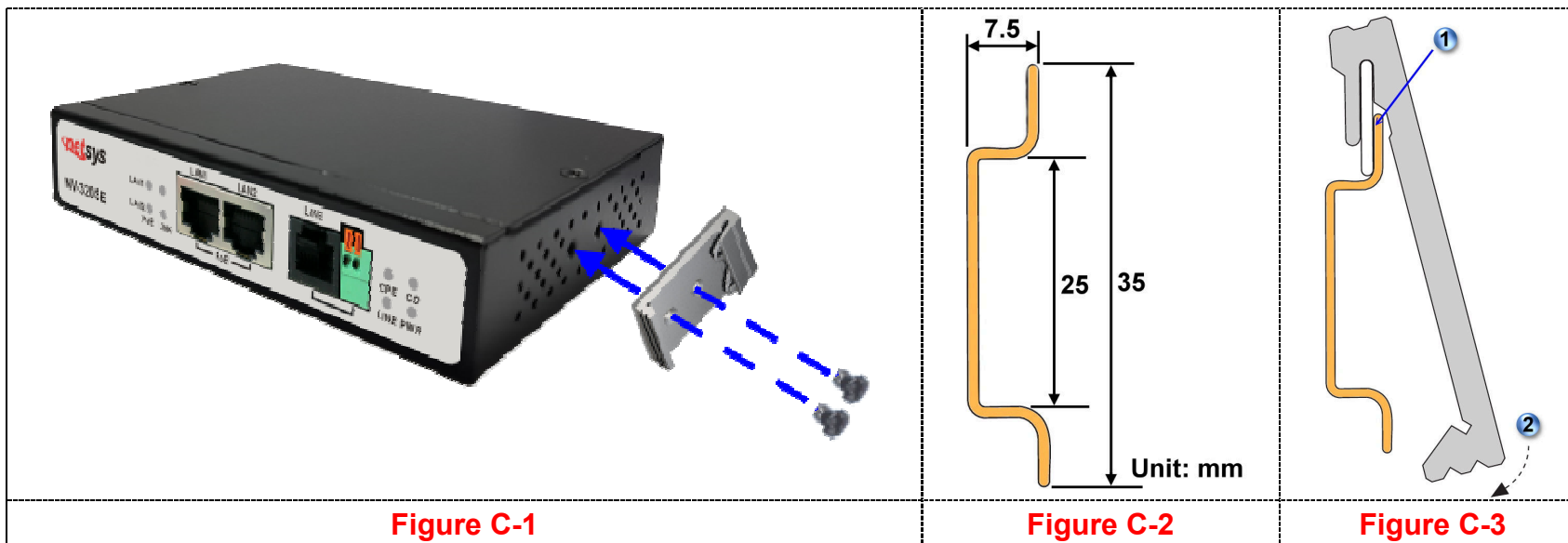
	-20°C ~ 70°C (-4°F ~ 158°F) (Storage )
<b>Humidity:</b>	10% to 90% (non-condensing)
<b>Weight:</b>	About 0.42kg
<b>Dimensions:</b>	137 x 100 x 27 mm (5.39" x 3.94" x 1.06")
<b>Certification:</b>	CE, FCC, RoHS Compliant

## Appendix C: DIN-Rail mount installation

This appendix describes how to install DIN-Rail on the bridge. The accessory is optional.

◆ Please refer to installing the DIN-RAIL as following step:

1. Install the DIN-Rail mounting plate to the NV-320SE. (Figure C-1)
2. Please use the suitable DIN-Rail to install, please refer to the dimensions of the DIN-Rail. (Figure C-2)
3. Insert the top of the DIN-Rail into the top slots on the DIN-Rail mounting plate and the DIN-Rail mounting plate will snap into place. (Figure C-3)



## **Appendix D: Troubleshooting**

### **Diagnosing the Bridge's Indicators**

The bridge can be easily monitored through its comprehensive panel indicators. These indicators assist the network manager in identifying problems the hub may encounter. This section describes common problems you may encounter and possible solutions.

<b>1. Symptom:</b>	POWER indicator does not light up (green) after power on.
<b>Cause:</b>	Defective External power supply
<b>Solution:</b>	Check the power plug by plugging in another that is functioning properly. Check the power cord with another device. If these measures fail to resolve the problem, have the unit power supply replaced by a qualified distributor.

<b>2. Symptom:</b>	Link indicator does not light up (green) after making a connection.
<b>Cause:</b>	Network interface (ex. a network adapter card on the attached device), network cable, or switch port is defective.
<b>Solution:</b>	2.1 Power off and re-power on the VDSL bridged. 2.2 Verify that the bridge and attached device are power on. 2.3 Be sure the cable is plugged into both the bridge and corresponding device. 2.4 Check if the proper cable type is used and its length exceeds specified limits. 2.5 Check the bridge on the attached device and cable connections for possible defects. 2.6 Make sure the phone wire must be connecting NV-320SE first, when powered on. 2.7 Replace the defective bridge or cable if necessary.



<b>3. Symptom:</b>	VDSL Link cannot be established.
<b>Cause:</b>	VDSL setting failure or phone cable length is over the specification limit.
<b>Solution:</b>	<p>3.1 Please make sure that the phone wire must be connected between NV-320SE(CO) and NV-202(CPE) when both are power on. NV-320SE (CO) will do link speed function depending on phone wire length, therefore if NV-320SE(CO) can't detect NV-202(CPE) over phone wire while both power on, this will cause the link to fail.</p> <p>3.2 Please check the phone wire, we recommend using 24 gauge with twisted pair and without rust, and the length is not over 3 km.</p> <p>3.3 Please reinsert the power adapter when changing cable length or link time over 3 minutes.</p>
<b>Note:</b>	Phone wire must meet CAT 3 standard or above and <b>without clustering</b> , otherwise will cause more cross talk issues to reduce DSL power driver.
<b>4. Question:</b>	What is VDSL2?
<b>Answer:</b>	<p>Very-high-speed digital subscriber line 2 (VDSL2) is an access technology that exploits the existing infrastructure of copper wires that were originally deployed for traditional telephone service. It can be deployed from central offices, from fiber-optic connected cabinets located near the customer premises, or within buildings. It was defined in standard ITU-T G.993.2 finalized in 2005.</p> <p>VDSL2 was the newest and most advanced standard of digital subscriber line (DSL) broadband wireline communications. Designed to support the wide deployment of triple play services such as voice, video, data, high-definition television (HDTV) and interactive gaming, VDSL2 was intended to enable operators and carriers to gradually, flexibly, and cost-efficiently upgrade existing xDSL infrastructure.</p>

	<p>The protocol was standardized in the International Telecommunication Union telecommunications sector (ITU-T) as Recommendation G.993.2. It was announced as finalized on 27 May 2005,[1] and first published on 17 February 2006. Several corrections and amendments were published in 2007 through 2011.</p> <p>VDSL2 is an enhancement to very-high-bitrate digital subscriber line (VDSL), Recommendation G.993.1. It permits the transmission of asymmetric and symmetric aggregate data rates up to 200 Mbit/s downstream and upstream on twisted pairs using a bandwidth up to 30 MHz.</p> <p>VDSL2 deteriorates quickly from a theoretical maximum of 250 Mbit/s at source to 100 Mbit/s at 0.5 km (1,600 ft) and 50 Mbit/s at 1 km (3,300 ft), but degrades at a much slower rate from there, and still outperforms VDSL. Starting from 1.6 km (1 mi) its performance is equal to ADSL2+.</p> <p>ADSL-like long reach performance is one of the key advantages of VDSL2. LR-VDSL2 enabled systems are capable of supporting speeds of around 1–4 Mbit/s (downstream) over distances of 4–5 km (2.5–3 miles), gradually increasing the bit rate up to symmetric 100 Mbit/s as loop-length shortens. This means that VDSL2-based systems, unlike VDSL1 systems, are not limited to short local loops or MTU/MDUs only but can also be used for medium range applications.</p>
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<b>5. Question:</b>	What is SNR(Signal-to-Noise)
<b>Answer:</b>	Signal-to-noise ratio (often abbreviated SNR or S/N) is a measure used in science and engineering that compares the level of a desired signal to the level of background noise. It is defined as the ratio of signal power to noise power. A ratio higher than 1:1 shows more signal than noise. While SNR is

	<p>commonly quoted for electrical signals, it can be applied to any form of signal (such as isotope levels in an ice core or biochemical signaling between cells). The ratio is usually measured in decibels(dB)</p> <p>The signal-to-noise ratio, the bandwidth, and the channel capacity of a communication channel are connected by the Shannon–Hartley theorem.</p> <p>In digital communications, the SNR will probably cause a reduction in data speed because of frequent errors that require the source (transmitting) computer or terminal to resend some packets of data. SNR measures the quality of a transmission channel over a network channel. The greater the ratio, the easier it is to identify and subsequently isolate and eliminate the source of noise.</p>
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<b>6. Question:</b>	Connected the Co and CPE within 300 meters RJ-11 phone cable got less than 10 Mbit/s
<b>Cause:</b>	<ol style="list-style-type: none"> <li>1. Some testing programs which are based on TCP/IP protocol such as FTP, Iperf, NetIQ, the bandwidth of testing outcome will be limited by <b>TCP window size</b>.</li> <li>2. Some operating systems limit the maximum bandwidth, such as windows series OS.</li> </ol>
<b>Solution:</b>	We recommend testing VDSL2 bandwidth best by Smartbit equipment (Packet generator), if you don't have Smartbit, we recommend test that by IPERF program, and TCP window size must be setted max. 64k, the parameter as iperf -c server IP address -i 1 -t 50 -w <b>65535</b> for client side.

## **System Diagnostics**

### **Power and Cooling Problems**

If the POWER indicator does not turn on when the power cord is plugged in, you may have a problem with the power outlet, power cord, or internal power supply. However, if the unit power is off after running for a while, check for loose power connections, power losses or surges at the power outlet. If you still cannot isolate the problem, then the internal power supply may be defective. In this case, please contact your local dealer.

### **Installation**

Verify that all system components have been properly installed. If one or more components appear to be malfunctioning (e.g. the power cord or network cabling), test them in an alternate environment where you are sure that all the other components are functioning properly.

### **Transmission Mode**

The default method of selecting the transmission mode for RJ-45 ports is 10/100 Mbps ETHERNET, for RJ-11 port are auto-negotiation VDSL. Therefore, if the Link signal is disrupted (e.g. by unplugging the network cable and plugging it back in again, or by resetting the power), the port will try to reestablish communications with the attached device via auto-negotiation. If auto-negotiation fails, then communications are set to half duplex by default. Based on this type of industry-standard connection policy, if you are using a full-duplex device that does not support auto-negotiation, communications can be easily lost (i.e. reset to the wrong mode) whenever the attached device is reset or experiences a power fluctuation. The best way to resolve this problem is to upgrade these devices to a version that supports Ethernet and VDSL.

### **Physical Configuration**

If problems occur after altering the network configuration, restore the original connections, and try to track the problem

down by implementing the new changes, one step at a time. Ensure that cable distances and other physical aspects of the installation do not exceed recommendations.

### **System Integrity**

As a last resort verify the switch integrity with a power-on reset. Turn the power to the switch off and then on several times. If the problem still persists and you have completed all the preceding diagnoses, then contact your dealer.

## **Appendix E: Compliance Information**

### **FCC Radio Frequency Interference Statement**

This equipment has been tested and found to comply with the limits for a computing device, pursuant to Part 15 of FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to the radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. The equipment and the receiver should be connected to outlets on separate circuits.
4. Consult the dealer or an experienced radio/television technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could prevent the user's authority running the equipment.

If this telephone equipment causes harm to the telephone network, the telephone company will let you know in advance that temporary discontinuance of service may be needed. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of the right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes to its facilities, equipment, operations or procedures that could affect the

proper functioning of your equipment. If they do, you will be notified in advance in order for you to make necessary modifications to maintain uninterrupted service.

This equipment may not be used on the coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

**FCC Warning**



This equipment has been tested to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment can generate, use, and radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at owner's expense.

**CE Mark Warning**



This is a class A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

### RoHS Mark Warning



RoHS stands for Restriction of Hazardous Substances and impacts the entire electronics industry and many electrical products as well. The original RoHS, also known as Directive 2002/95/EC, originated in the European Union in 2002 and restricts the use of six hazardous materials found in electrical and electronic products. All applicable products in the EU market from July 1, 2006, must pass RoHS compliance. Directive 2011/65/EU was published in 2011 by the EU, which is known as RoHS-Recast or RoHS 2. RoHS 2 includes a **CE-marking directive**, with RoHS compliance now being required for CE marking of products. RoHS 2 also added Categories 8 and 9 and has additional compliance recordkeeping requirements. Directive 2015/863 was published in 2015 by the EU, which is known as RoHS 3. RoHS 3 adds four additional restricted substances (phthalates) to the list of six.

### WEEE Warning



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the cross-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and has to collect such WEEE separately.



### **ErP Power Usage**

This device is an Energy Related Product (ErP) with High Network Availability (HiNA). If it is not needed during certain periods of time, it can be unplugged to save energy.

Network Standby: 5 watts

## **Warranty**

The original product that the owner delivered in this package will be free from defects in material and workmanship for one-year parts after purchase.

There will be a minimal charge to replace consumable components, such as fuses, power transformers, and mechanical cooling devices. The warranty will not apply to any products which have been subjected to any misuse, neglect or accidental damage, or which contain defects which are in any way attributable to improper installation or to alteration or repairs made or performed by any person not under the control of the original owner.

The above warranty is in lieu of any other warranty, whether express, implied, or statutory, including but not limited to any warranty of merchantability, fitness for a particular purpose or any warranty arising out of any proposal, specification or sample. We shall not be liable for incidental or consequential damages. We neither assume nor authorize any person to assume for it any other liability.



### **WARNING:**

**DO NOT TEAR OFF OR REMOVE THE WARRANTY STICKER AS SHOWN, OR THE WARRANTY IS VOID.**

**Chinese SJ/T 11364-2024**

部件名称	有毒有害物质或元素									
	铅(Pb)	汞(Hg)	镉(Cd)	六价铬 [Cr(VI)]	多溴联苯 (PBB)	多溴二苯 醚(PBDE)	邻苯二甲 酸二(2- 乙基己 基)酯 (DEHP)	邻苯二甲 酸丁酯苯 甲酯 (BBP)	邻苯二甲 酸二丁酯 (DBP)	邻苯二甲 酸二异丁 酯 (DIBP)
结构壳体	○	○	○	○	○	○	○	○	○	○
电路组	○	○	○	○	○	○	○	○	○	○
电源供应器	○	○	○	○	○	○	○	○	○	○
线材	○	○	○	○	○	○	○	○	○	○
包装及配件	○	○	○	○	○	○	○	○	○	○
○：表示该有毒物质在该部件所有均质材料中的含量均在 GB/T 39560 标准规定的限量要求以下。 ×：表示该有毒物质至少在该部件的某依均质材料中的含量超出 GB/T 39560 标准规定的限量要求。										

上述规范仅适用于中国法律